

Mike Dunleavy, Governor Julie Anderson, Commissioner Robert M. Pickett, Chairman

## Regulatory Commission of Alaska

August 18, 2021

In reply refer to: Tariff Section

File: TA347-13 LO #: L2100282

John Burns
President & CEO
Golden Valley Electric Association, Inc.
P. O. Box 71249
Fairbanks, AK 99707-1249

Dear Mr. Burns:

Golden Valley Electric Association, Inc. (GVEA) filed TA347-13 on July 6, 2021, seeking to change its main location office hours and include alternative payment options. On August 17, 2021, the Regulatory Commission of Alaska approved Tariff Sheet No. 6.1 filed July 6, 2021, by GVEA with TA347-13. The effective date of the tariff sheet is August 20, 2021.

Enclosed is a validated copy of the approved tariff sheet. Please note the effective date has been added to the bottom right corner of the tariff sheet.

BY DIRECTION OF THE COMMISSION

Sincerely,

REGULATORY COMMISSION OF ALASKA

Booki Alvey
Becki Alvey (Aug 18, 2021 08:10 AKDT)

Becki Alvey

**Tariff Section Manager** 

#### **Enclosure**

cc: Daniel Heckman
Regulatory Specialist
Golden Valley Electric Association, Inc.
P. O. Box 71249
Fairbanks, AK 99707-1249

RCA No. 13 First Revision Sheet No. 6.1

Canceling: Original Sheet No. 6.1

**RECEIVED** 

JUL 06 2021

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

# GOLDEN VALLEY ELECTRIC ASSOCIATION, INC.

#### **RULES AND REGULATIONS**

### Rule 2. General (continued)

## 2.04 Means of Contacting the Association

The Association's main office is located at 758 Illinois Street, Fairbanks, Alaska, 99701. The Association also has two district offices at the following locations:

Nenana

7259 Parks Highway (Mile 303.5) Nenana, Alaska 99760 Delta Junction

1681 Richardson Highway Delta Junction, Alaska 99737

The Association's business hours are Monday – Friday, 8:00 a.m. – 5:00 p.m., except holidays. The Association's office hours are Monday – Friday, 8:30 a.m. to 4:30 p.m., except holidays. Members will be notified in advance, when possible, of all office closures. Notice of office closures will be posted at the Association's main and/or district offices as well as on the Association's website.

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Members may apply for Electric Service, make payments, inquire about conditions of service, enter into Deferred Payment Agreements, receive explanations of their bills, and make general inquiries regarding the Association at these locations.

To report an emergency condition and/or an outage, update contact information, and/or obtain general account information, Members may contact the Association by telephone at (907) 452-1151 or toll free at 1-800 770-4832.

Members may also contact the Association via electronic mail at <a href="mailto:info@gvea.com">info@gvea.com</a> or via its website at <a href="mailto:www.qvea.com">www.qvea.com</a>

Members can utilize the Association's Interactive Voice Response System, E-Bill system, Member Portal or Mobile Application to make a payment at any time. Payment kiosks are also available at the following locations and hours:

Fairbanks: 758 Illinois Street - 6:00 a.m. - 9:00 p.m., seven days a week Delta Junction: 1681 Richardson Highway - 24 hours, seven days a week

Healy: 248 5 George Parks Highway - 7:00 a.m. - 10:00 p.m., Monday - Saturday and

8:00 a.m. - 10:00 p.m. Sunday

Nenana: 807 A Street - 9:00 a.m. to 6:00 p.m., Monday through Saturday

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Tariff Advice No.

TA347-13

Effective:

**August 20, 2021** 

Issued by: Golden Valley Electric Association, Inc.

Bv:

John I Burns

Title: President & CEO